

Visitation Policy Effective Saturday, June 27, 2020

General Visitation Hours

9 a.m. to 9 p.m.

Only **TWO** visitors are permitted in a patient's room at a time. In some cases, a friend or family member may stay overnight. This will be approved on a case-by-case basis.

Children under the age of 13 are not allowed to visit.

- **Entrances to HCMC:** There will only be 3 Patient/Support Person entrances to HCMC; the entrance from the patient parking lot/bridge, the front circle entrance, and the Emergency Department entrance. All other entrances will be locked to patients and visitors.
- **Entrance Hours:** The front circle entrance and the patient parking lot/bridge entrance will be locked daily at 5 p.m. to 5 a.m. and will be locked on the weekends starting at 5 p.m. on Friday to open at 5 a.m. on Monday. The Emergency Department entrance will continue to be open 24 hours a day.
- **Visitor Badge, Universal Masking & Temperature Checks:** Anyone entering the facility as a patient, support person or visitor of the patient must check in at one of the desks and receive a Visitor Badge and have his/her temperature taken. Anyone with a temperature higher than 100.4 degrees will be asked to leave the facility. Everyone entering the facility must wear a mask and we encourage each person to bring his/her own.
- **Same Day Surgery** - Only one visitor will be allowed with a patient. Parent/Caregivers are allowed if the patient is under the age of 18.
- **Emergency Department** - Only one support person may be allowed with the patient based on the patient's age and condition. If the patient is not able to have a person in the ER room with him or her, the support person can wait in the waiting room. No other waiting room visitors will be allowed.
- **Lake Haven Behavioral Unit** - Visitation will be from 3 p.m. to 5 p.m. on Wednesdays and Sundays only.
- **Other Units** - Please see more detailed policies for specific units like Women's Center and CCU/PCU.

For the most up-to-date visitor guidelines for our organization, go to www.hcmc-tn.org.

